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Bib Data Sheet

CONFIRMATION NO. 1585

SERIAL NUMBER 09/935,955	FILING DATE 08/23/2001 RULE	CLASS 379	GROUP ART UNIT 2643	ATTORNEY DOCKET NO. 00771	
APPLICANTS Thomas Tiee, Duluth, GA; Brett D. Johnson, Dallas, GA; Nester C. Febles, Lawrenceville, GA;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/25/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance <u>HH</u>		STATE OR COUNTRY GA	SHEETS DRAWING 4	TOTAL CLAIMS 32	INDEPENDENT CLAIMS 5
Verified and Acknowledged Examiner's Signature _____ Initials _____					
ADDRESS 26285					
TITLE Apparatus and method for managing a call center					
FILING FEE RECEIVED 1216	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		